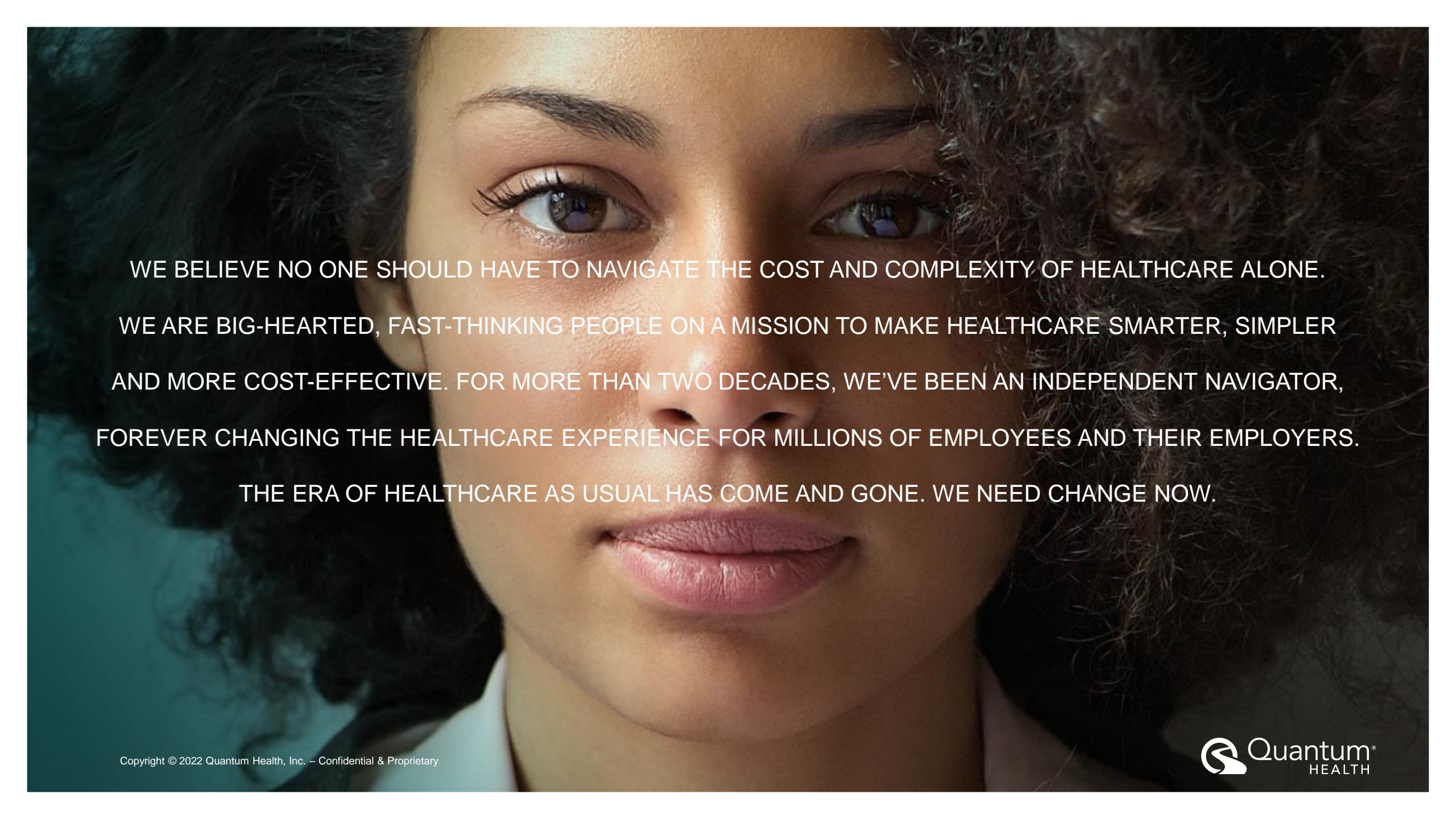




THE HEALTHCARE EXPERIENCE IS COMPLEX

Our solutions is simple

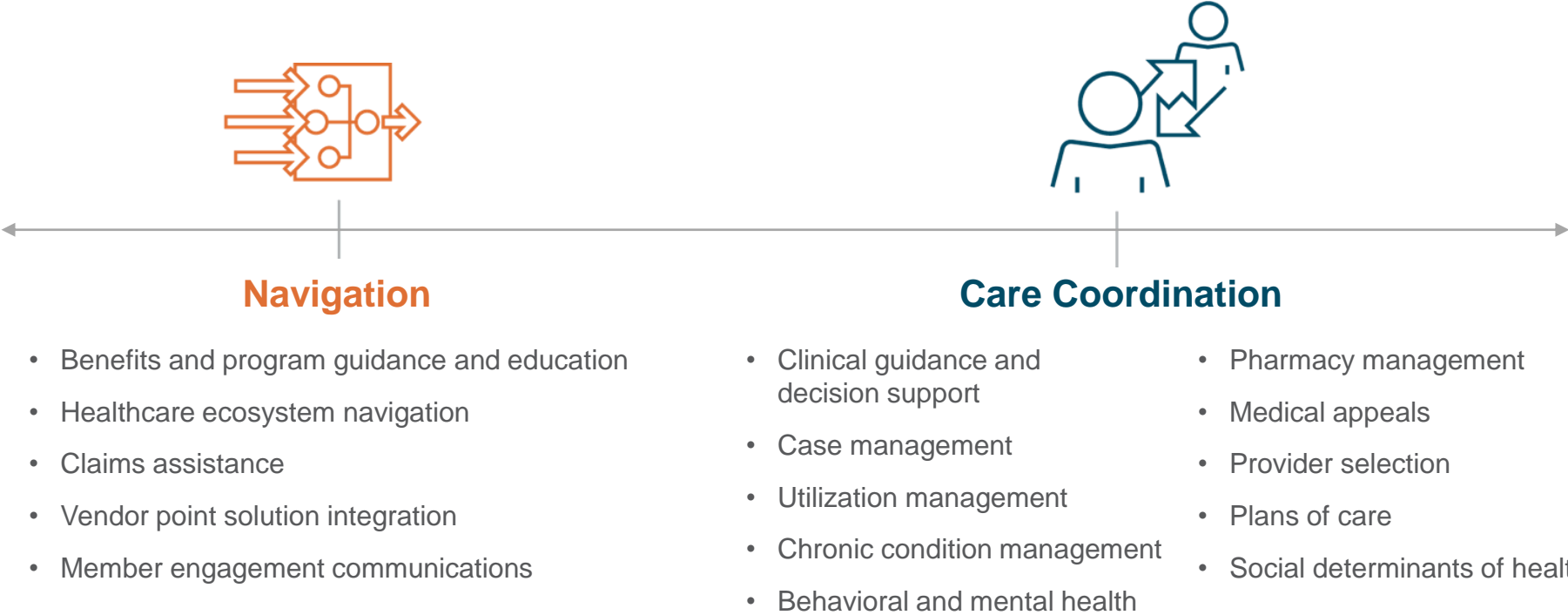
October 27, 2022

A close-up portrait of a woman with dark, curly hair, looking directly at the camera with a slight smile. The lighting is soft, highlighting her features. The text is overlaid in white, sans-serif font.

WE BELIEVE NO ONE SHOULD HAVE TO NAVIGATE THE COST AND COMPLEXITY OF HEALTHCARE ALONE.
WE ARE BIG-HEARTED, FAST-THINKING PEOPLE ON A MISSION TO MAKE HEALTHCARE SMARTER, SIMPLER
AND MORE COST-EFFECTIVE. FOR MORE THAN TWO DECADES, WE'VE BEEN AN INDEPENDENT NAVIGATOR,
FOREVER CHANGING THE HEALTHCARE EXPERIENCE FOR MILLIONS OF EMPLOYEES AND THEIR EMPLOYERS.
THE ERA OF HEALTHCARE AS USUAL HAS COME AND GONE. WE NEED CHANGE NOW.

Comprehensive Care Coordination

Human-centered, tech-empowered



Support for Every Consumer

We engage over 84% of all households



EPISODIC

Incidental

Elizabeth

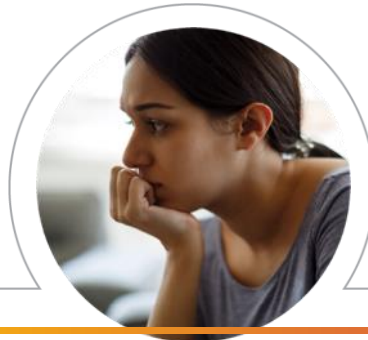
Those dealing with a specific healthcare challenge or decision



Be Healthier

Ron

Those seeking to maintain/improve their health



COMPLEX

On the Journey

Rose

Those who have complex healthcare issues

Simplifying the Consumer's Experience

A single healthcare navigation platform

Member
Group #: 15803
Member: John Doe
Member ID: 123456789
PLAN: HSA Option 2
Dependent:
Spouse Name
Child Name
Child Name

Medical Plan
Coverage:
Aetna Network
Plan: Aetna Choice POS II
Please do not collect payment at time of service

Pharmacy Plan
RXBIN: 004336
RXPCN: ADV
RXGRP: RX20KP
Member: 877.318.5134
Pharmacy: 800.364.6331
Copays/Coinsurance apply after Deductible
Generic (Teva Brand) \$0 Generic \$8
Preferred 15% Coinsurance; Non-Preferred 15% Coinsurance



Connecting resources and curating the experience:

- Member services
- Provider services
- Clinical/care coordination services



CLAIMS ADMINISTRATOR AND NETWORK



PHARMACY BENEFITS MANAGER



POINT SOLUTIONS



COMMUNITY RESOURCES



ALL BENEFITS AND BENEFITS ADMINISTRATIVE PLATFORM

Empowered and Resourceful

Teva Care Coordinators do things like:

- Verify coverage
- Provide health-education resources
- Advocate for your care
- Help manage chronic conditions
- Find in-network providers
- Contact providers to discuss treatment
- Answer claims, billing, and benefit questions
- Create health-improvement plans
- Help reduce unnecessary, out-of-pocket costs

WHATEVER IT TAKES TO MAKE YOUR HEALTHCARE WORK TO YOUR BENEFIT

IF THERE'S A BETTER WAY FOR YOU TO EXPERIENCE HEALTHCARE, WE'LL FIND IT.

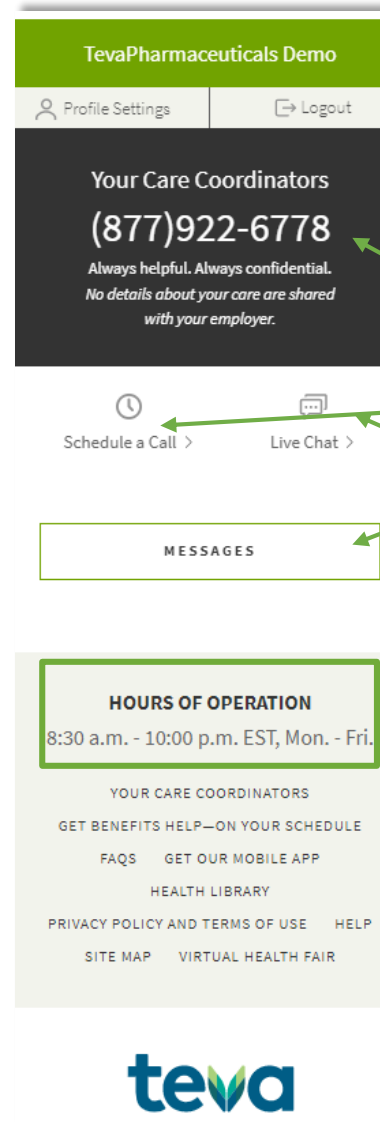
We help confirm precertification for services to make sure you're always covered.

- Inpatient and Skilled Nursing Facility Admissions
- Outpatient Surgeries
- MRI/MRA and PET scans
- Oncology Care and Services (chemotherapy and radiation therapy)
- Genetic Testing
- Home Health Care
- DME – all rentals and any purchase over \$1500
- Organ, Tissue and Bone Marrow Transplants
- Dialysis
- Partial Hospitalization and Intensive Outpatient for Mental Health/Substance Abuse
- Hospice Care



YOUR HEALTHCARE NAVIGATION PLATFORM

MANAGE YOUR HEALTHCARE ANYWHERE, ANYTIME



WAYS TO CONNECT

- Call your Care Coordinators.
- Schedule a call.
- Send a secure message 24/7.
- Live chat.

MANAGE YOUR HEALTHCARE ANYWHERE, ANYTIME

EASY WAYS TO SAVE ON CARE

You can save thousands on imaging, diagnostic tests, outpatient surgeries and more when you use Healthcare Bluebook to shop for medical care.

[LEARN MORE](#)



My Deductible >

Know where you stand at a glance.
Updated as of 12/05/2022 12:00 AM EST

MAX
\$4,600

USED
\$637.02

REMAINING
\$3,962.98

Note: This information is approximate. Click to view specific details.

Benefits

Learn more about the benefits your plan offers.

[VIEW BENEFITS](#)

MANAGE YOUR HEALTHCARE

ANYWHERE, ANYTIME

Benefits year
2022

1/1/2022 - 12/31/2022

MY DEDUCTIBLE

Updated as of 12/05/2022 12:00 AM EST



MAX
\$4,600.00

USED
\$637.02

REMAINING
\$3,962.98

FIND PROVIDER

AETNA CHOICE POS II

When searching for an in-network provider, please note that the website you are being directed to may not be up to date. To avoid unnecessary out-of-pocket costs, verify that the provider is in your network before your visit. If you need help, contact your Care Coordinators.

Deductible Details



Out of Pocket Details



MANAGE YOUR HEALTHCARE

ANYWHERE, ANYTIME

My Claims Details

Below is the summary of your claims from. Due to Federal Privacy Laws claims regarding mental health, substance abuse and certain infectious diseases may not be listed. Please call the Care Coordinators if you have any questions at (877)922-6778.

Benefits year: 2022 (1/1/2022 - 12/31/2022) | Member: TevaPharmaceuticals Demo | View Per Page: 10 | Sort By: Date of service

CLAIMS DETAIL (18) | MEMBER RX DETAIL (18)

Search Claims | Print Claims | Download Claims

Dr. Philip Carols	Service Date: 8/24/2022
Claim #: KFHDZKYUBP Explanation of Benefits Billed: \$208.67 Plan Paid: \$36.81 Discount: \$4.09 You May Owe: \$163.60 VIEW DETAILS	Status: Complete
Dr. Henry Williams	Service Date: 8/23/2022
Claim #: ZYZJFWHVLU Explanation of Benefits Billed: \$226.15 Plan Paid: \$39.89 Discount: \$4.43 You May Owe: \$177.30 VIEW DETAILS	Status: Complete
Dr. Sally James	Service Date: 8/10/2022
Claim #: AIRYFFVNTB Explanation of Benefits	Status: In Progress

[Why are claim totals not displaying?](#)

DOCUMENTS

Benefits Guides
[2022 OPEN ENROLLMENT GUIDE](#)

Dental
[MYSMILE REGISTRATION](#)
[NO ID CARD NEEDED FLYER](#)
[2021 PPO PLUS PREMIER SUMMARY OF COVERAGE](#)
[ORAL HEALTH ENHANCEMENT FLYER](#)
[INTEGRATED ORAL HEALTH FLYER](#)
[DELTA DENTAL BENEFIT SUMMARY](#)

Medical and Rx
[MERITAIN HEALTH REIMBURSEMENT FORM?](#)
[MERITAIN HEALTH CLAIM FORM](#)
[CVS COVID19 TEST KIT REIMBURSEMENT](#)
[MEDICAL CLAIM FORM](#)
[MEMBER FSA REIMBURSEMENT FORM](#)
[2022 SUMMARY OF BENEFITS AND COVERAGE OPTION 1](#)

Other
[EQUAL EMPLOYMENT OPPORTUNITY COMMISSION NOTICE](#)
[NO SURPRISE BILLING NOTICE](#)

Vision
[2021 VISION MEMBER SUMMARY \(HIGH OPTION\)](#)
[2021 VISION MEMBER SUMMARY \(LOW OPTION\)](#)

Digital Navigation Experience

A personalized mobile journey

MOBILE APP HOME



STARTS SEARCH



FINDS QUALITY PROVIDER



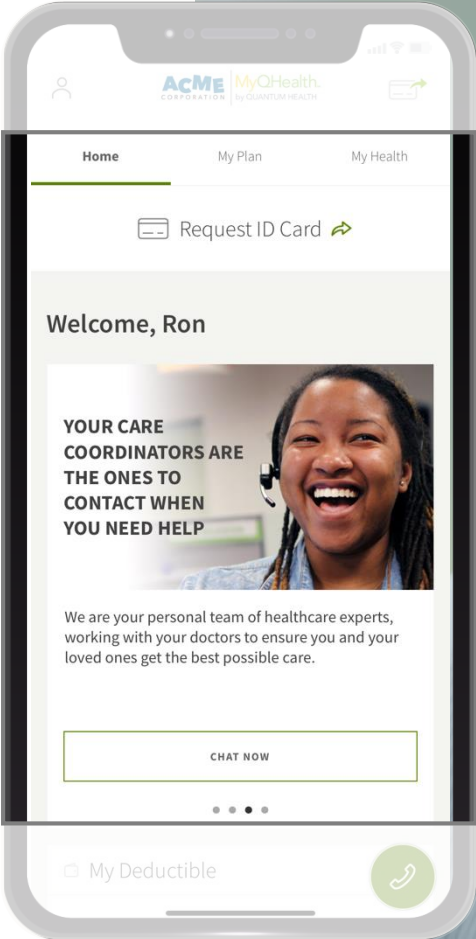
REVIEWS COPAY



RECEIVES MESSAGES



CHECKS FOR CLAIMS



Going on Now!

Open Enrollment

- **Hybrid Open Enrollment:**
- October 24 –November 7
- **Pod Phone:**
- (877) 922 6778
- **Member Website:**
- <https://www.mytevahealth.com>

THANK YOU

**I AM YOUR
HEALTHCARE WARRIOR.**

I WILL TAKE YOU BY THE HAND.

I WILL WALK WITH YOU THROUGH
EVERY STEP OF THIS JOURNEY,
NO MATTER WHERE IT LEADS.

I WILL PROTECT AND FIGHT FOR YOU.

I WILL BE YOUR FRIEND.

YOU ARE NOT ALONE.

**I AM YOUR HEALTHCARE
WARRIOR.**